



# APPARATUS AND PROCESS FOR BLOCKING PRODUCT RETURNS

Inventors: Cynthia Zelanis, et al.

Atty. Docket No. : 200205290-1

Application No.: 10/642,876

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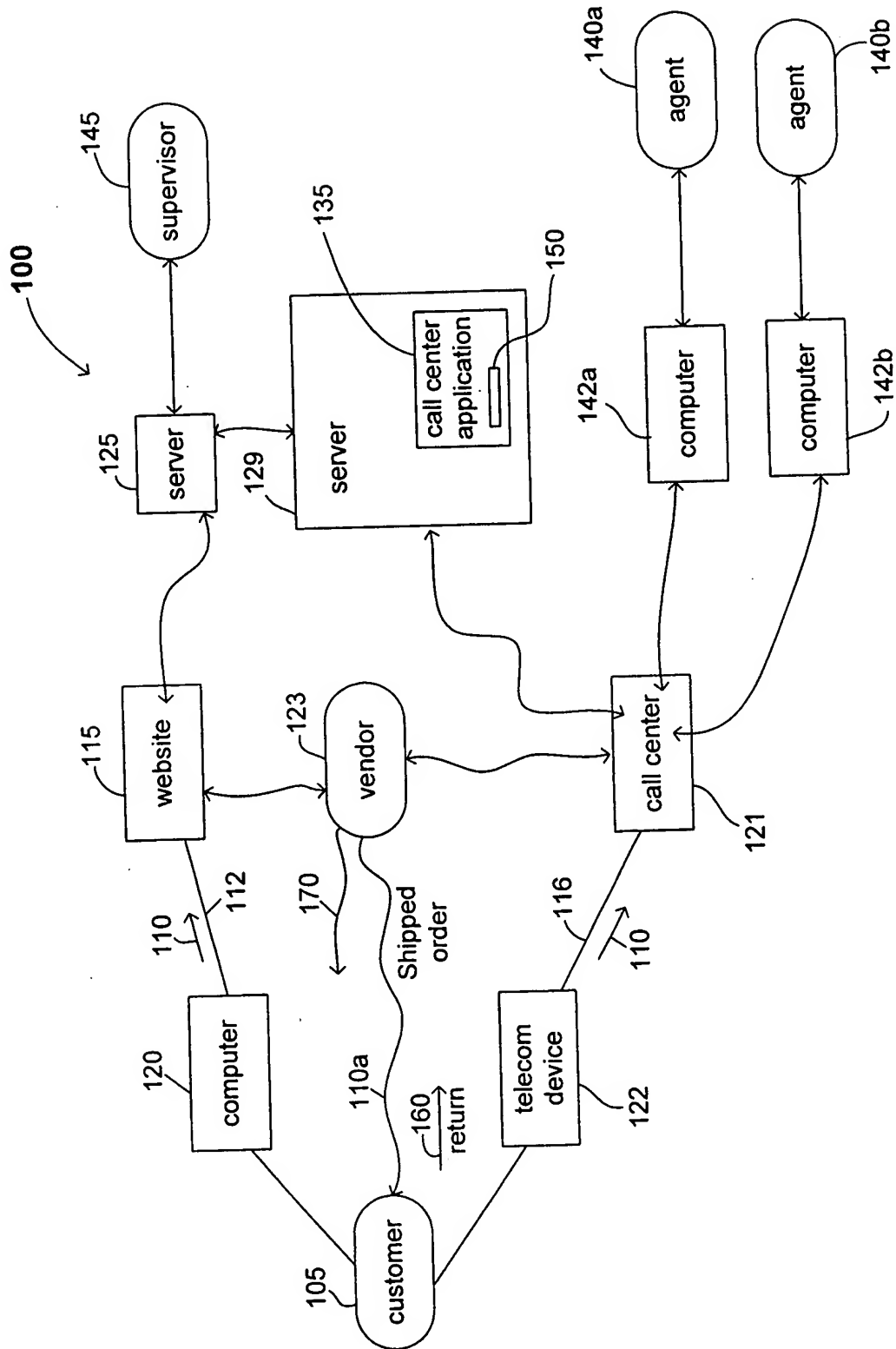


FIG. 1

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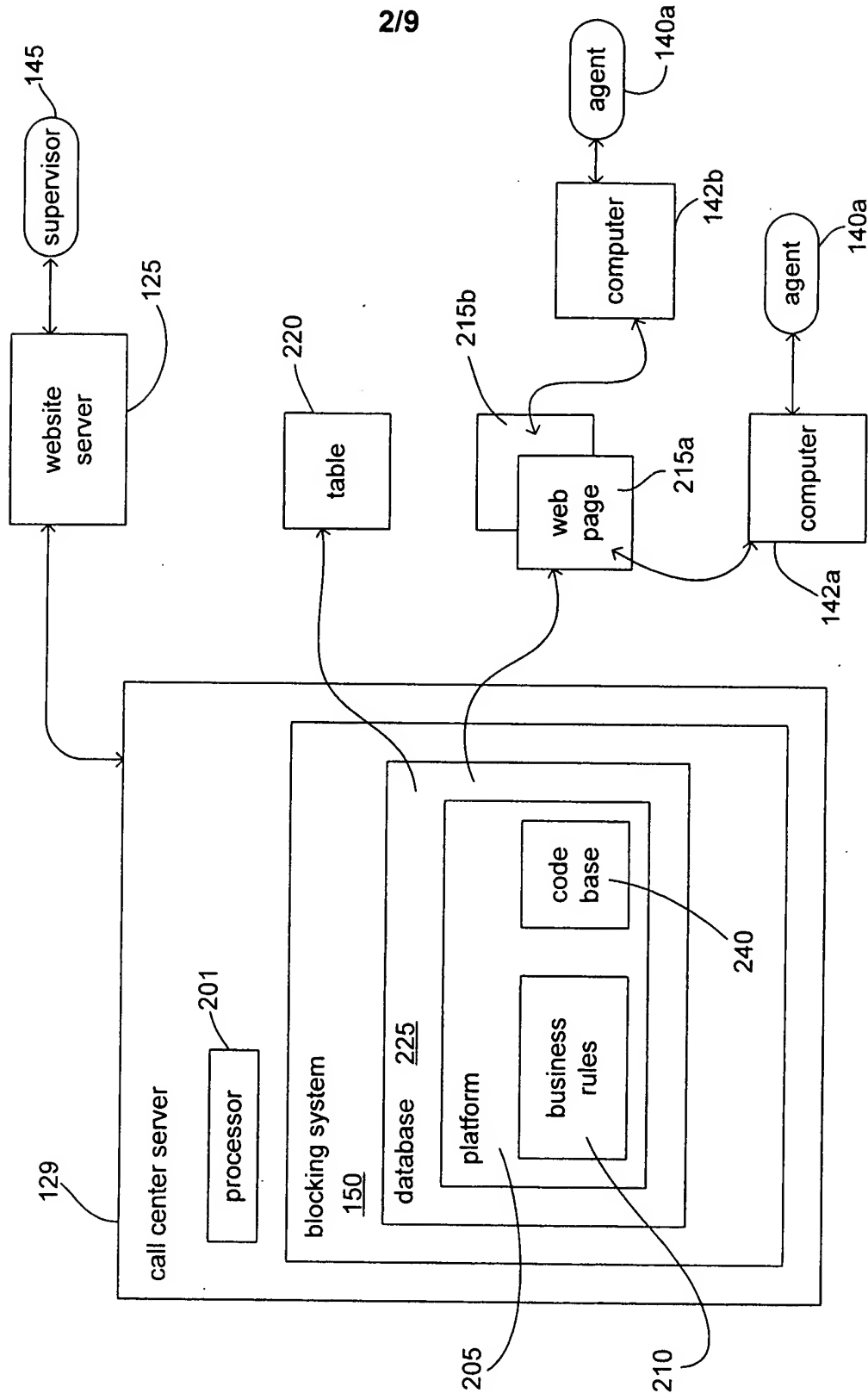


FIG. 2

APPARATUS AND PROCESS FOR BLOCKING  
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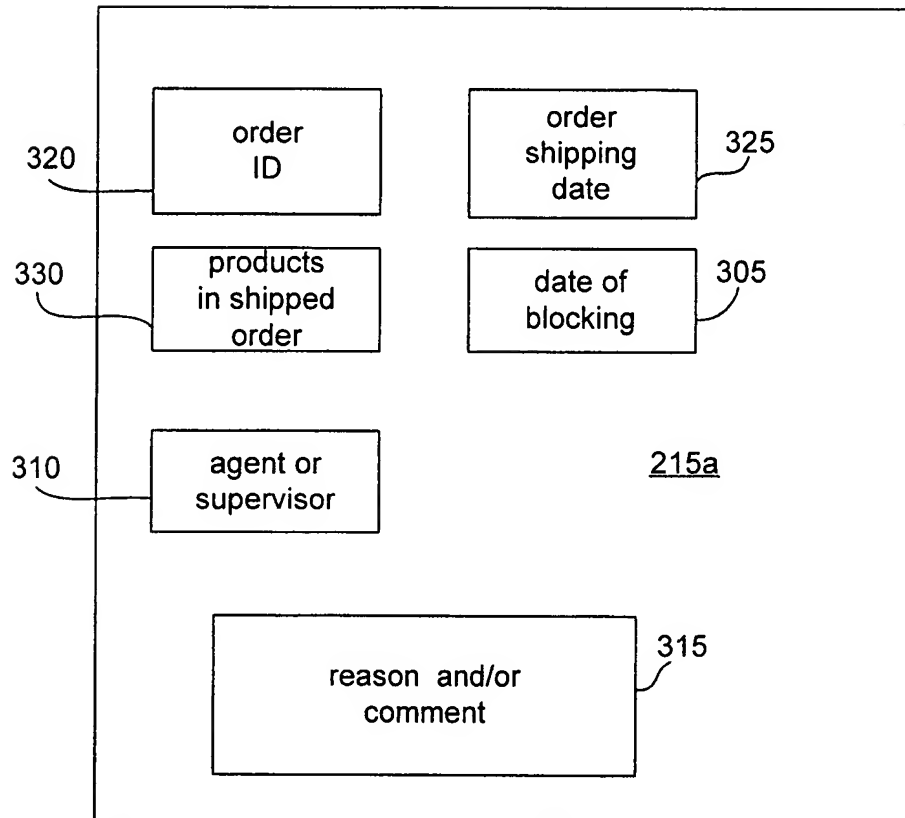


FIG. 3

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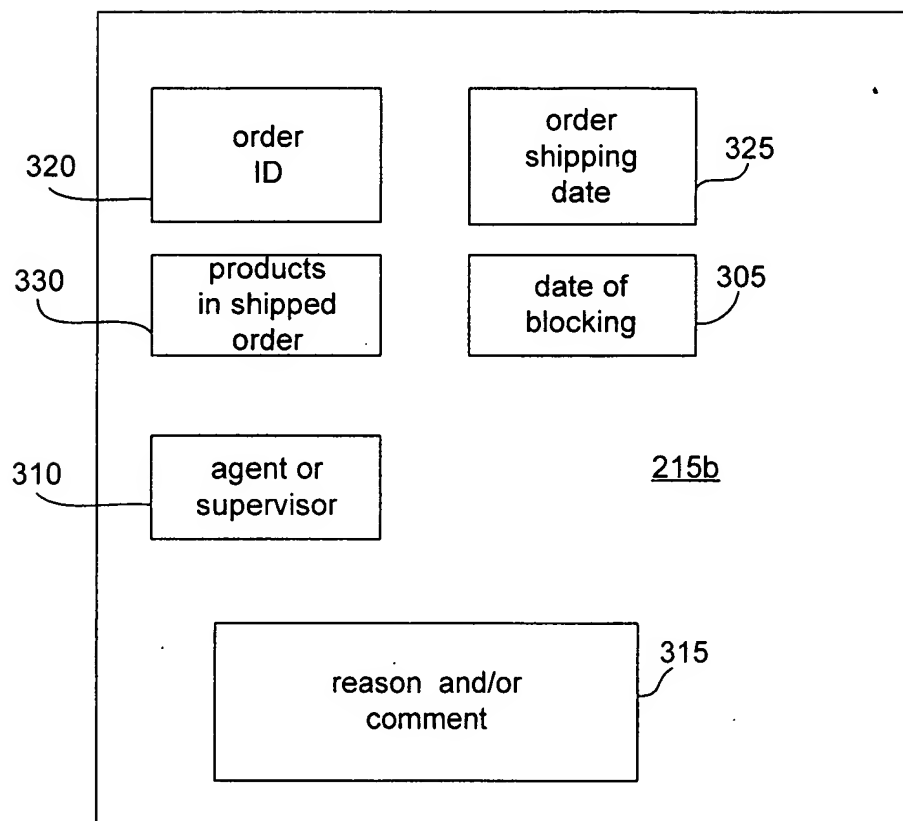


FIG. 4

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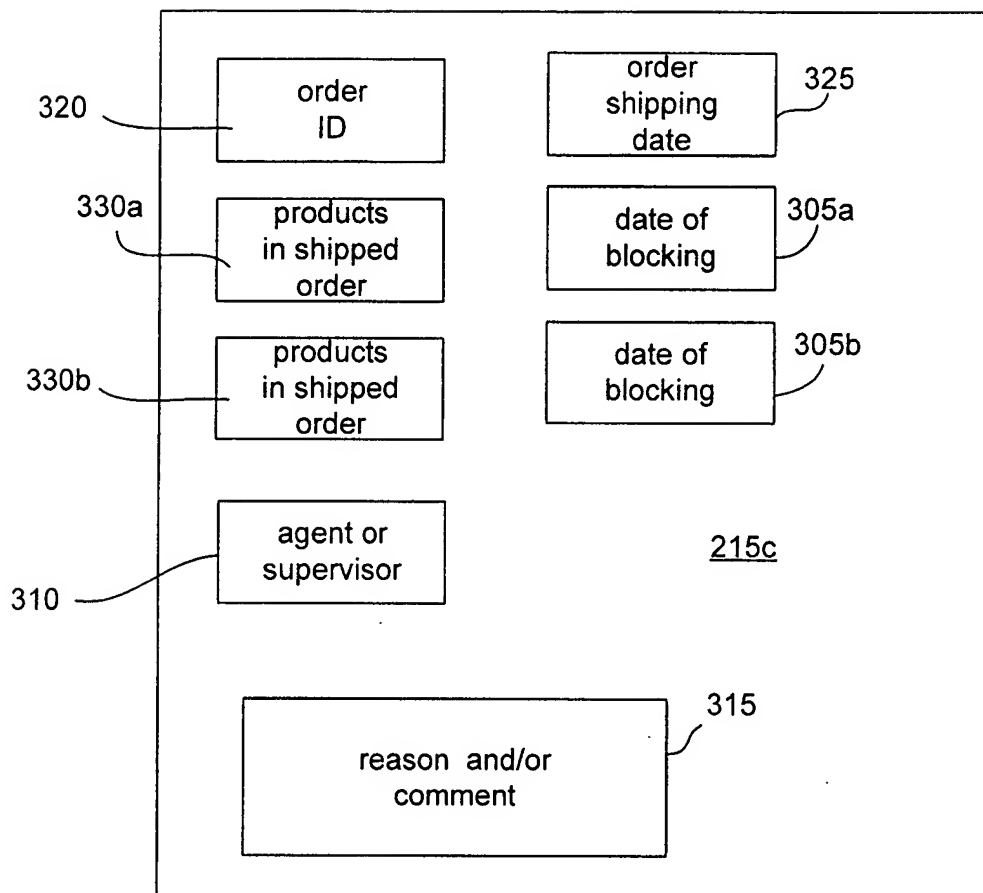


FIG. 5

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Table		
605a	order ID	order shipping date
	shipped product	date of blocking
	shipped product	date of blocking
	⋮	
	agent/supervisor	
	comments or/and reasons	
605b	⋮	
	order ID	order shipping date
	shipped product	date of blocking
	agent/supervisor	
	comments or/and reasons	
<u>220</u>		

FIG. 6

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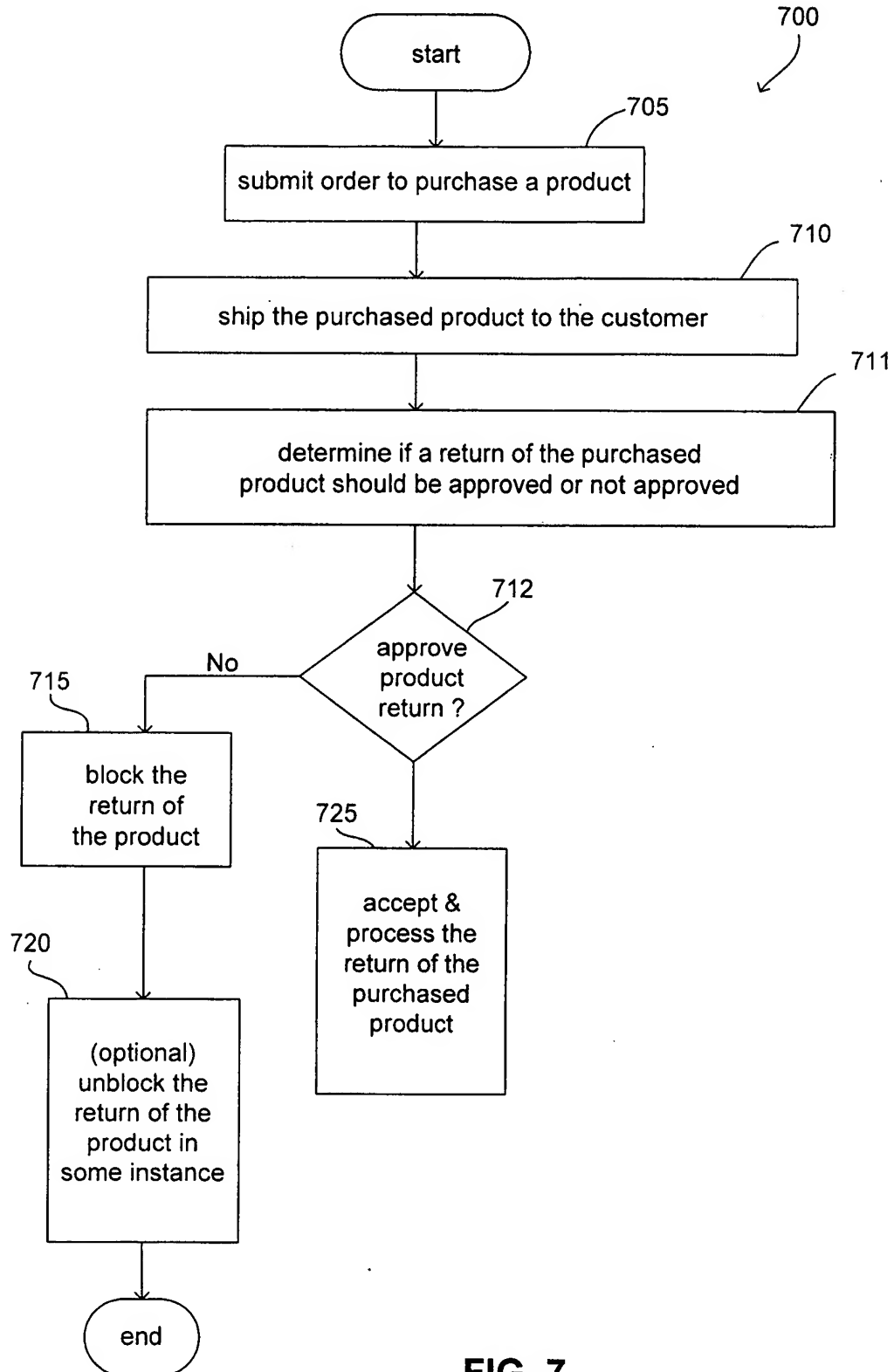


FIG. 7

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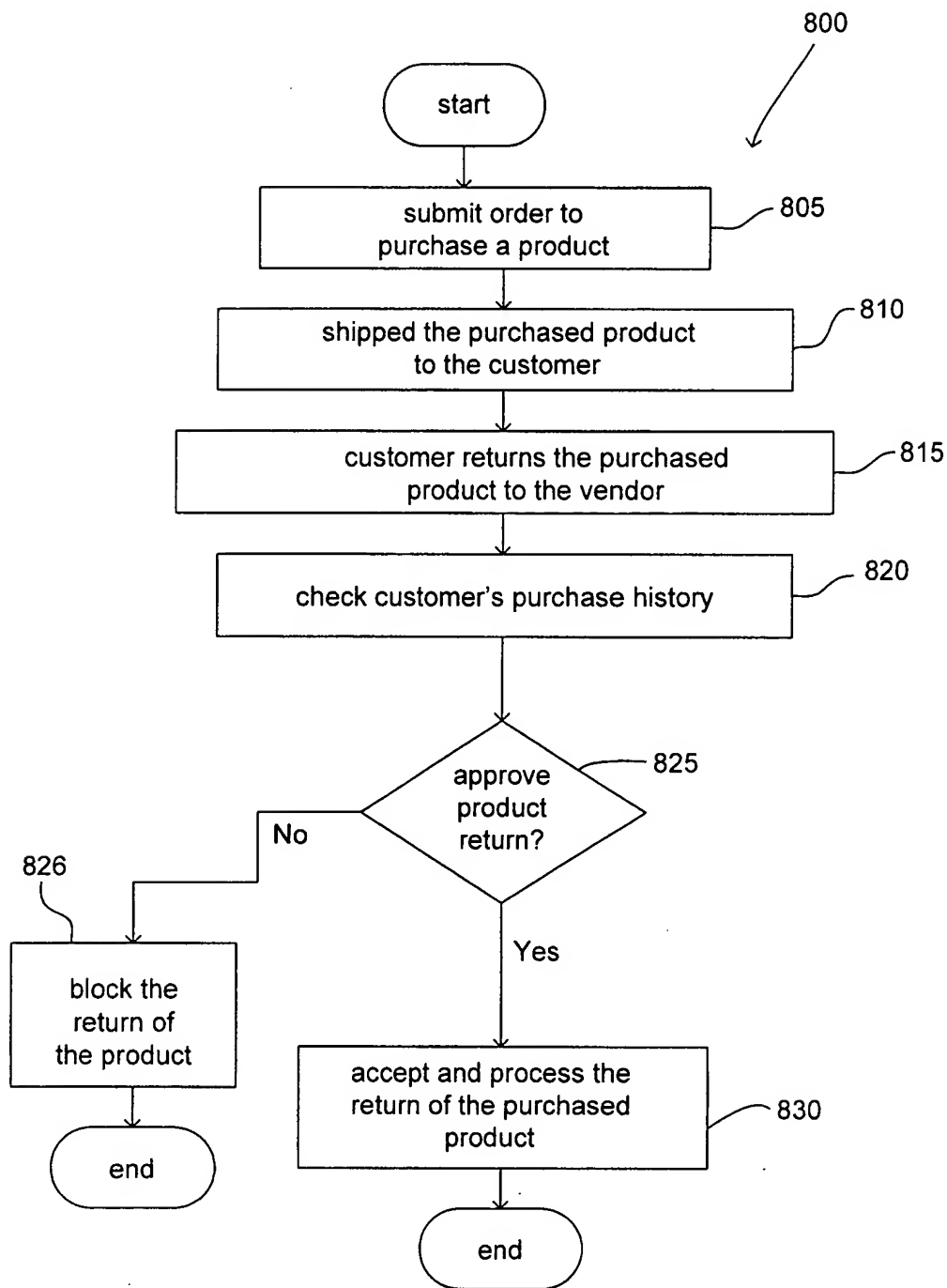


FIG. 8



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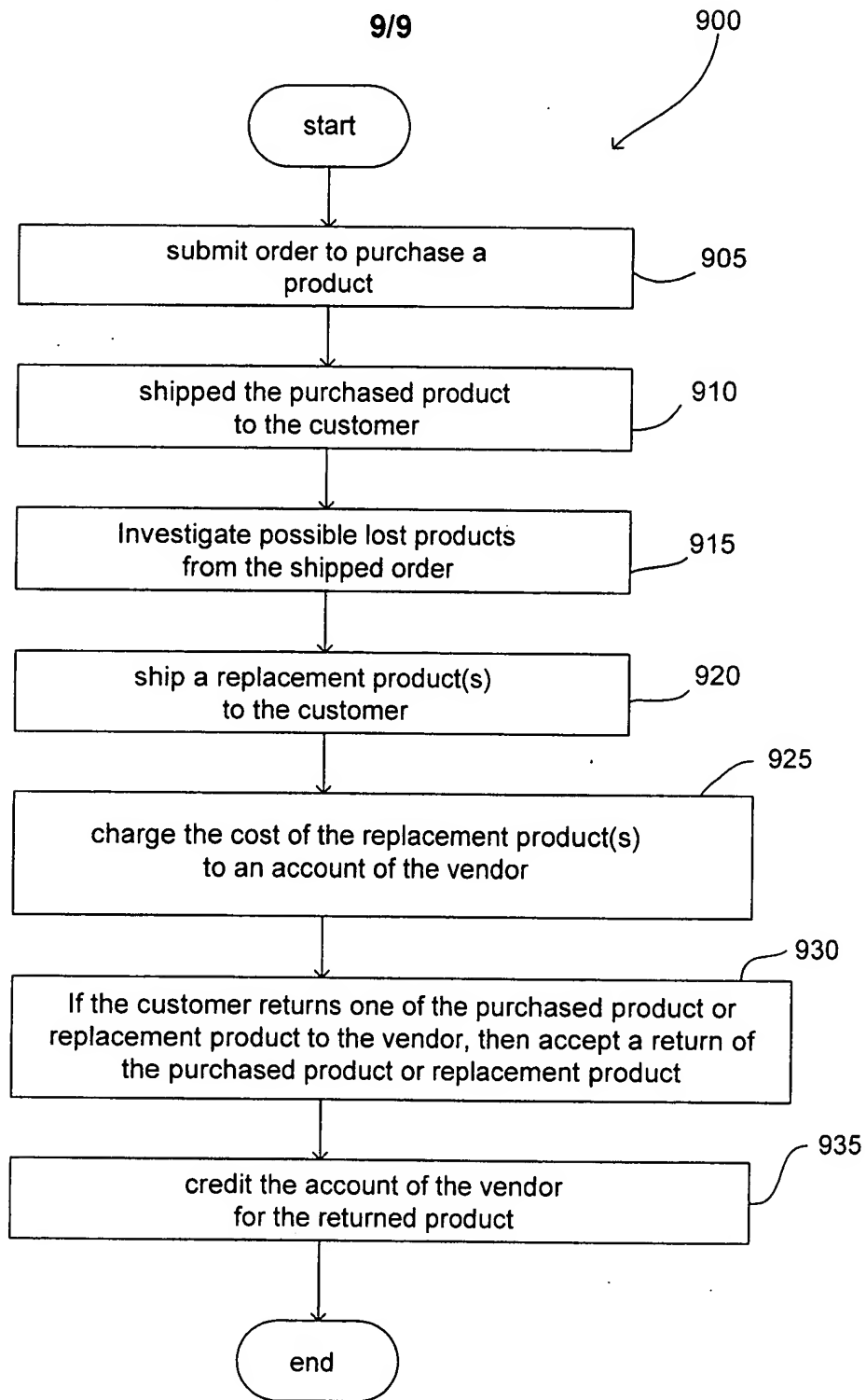


FIG. 9